

TCOTC Board Meeting June 13th, 2017

Meeting called to order at 7pm by Stephen Dent

Members present: Kate Anders, Stephen Dent, Judy Dove, Karen Radford, Ann McKasy, Mary Steinbauer (arrived late), Jane Jacobson, Anne Bentley, Anne Schenk, Barb Yanish, Ben Rimbey

Absences: Vanessa Niemi,

Officer & Staff Reports

Managing Director's Report – Anne Schenk

We continue to promote an upcoming educational presentation in conjunction with Missing Pet Partnership on July 19th. Anne is continuing to look for contacts about dog first aid in hopes of setting up an educational event on the subject. We've sent out the general membership survey and are already getting a lot of surveys back. Latest round of basic obedience survey showed a definite improvement over the previous month suggesting the previous month's lower feedback was an anomaly. Anne is working to also do more tier 2 class and agility class satisfaction surveys. We've increased the price for non-members on open ring time. Anne is also starting to plan and prepare for the annual raffle.

Office Manager's Report – Nanette Malcomson

Absent – no updates

Treasurer's Report – Mary Steinbauer

Action Item: Stephen will send to the board and we will vote with the meeting minutes.

New Member List – E-mail by Corrie Barrows

Kate moves to approve the new member list. Judy seconds. 7- yea, 0-no, 0-abstain – motion passes

Staff Report:

Anne Bentley: The Kory Kaye seminar went well. The teeter broke and the is at On The Run being repaired. The reorganization is settling down and Anne will report next month on the outcomes.

Jane Jacobson: Classes are slowing down a bit (especially tier 2), which is typical of the summer. We have been approached by Minnesota Purebred Dog Breeder Association about doing the State Fair again and are offering alternatives (shorter time blocks). The challenge is getting the volunteers. They may be having some agility equipment there which would mean no moving equipment there. Jane would like the board to discuss a change to the dogs in season policy. We currently do not allow dogs in season at all but this is becoming an issue for the confirmation class. Other facilities are allowing dogs in season if they are wearing panties. Perhaps we could adjust the policy for some classes but not all (i.e. continue to not allow it for dogs in basic, but perhaps have a different rule for confirmation or higher level classes).

Action Item: Jane will write up a policy recommendation to share with the board at the next meeting.

New Business

Review of April 2017 TCOTC's Business Scorecard – Discussion **10 minutes**

Is there an area we are consistently not meeting objectives we want to correct? **10 minutes**

Issues with sound are a consistent concern. Anne S will start looking into options. We will wait for results of the general membership survey to consider what other actions we may want to focus on.

Board retreat outcome and discussion – Stephen Dent **20 minutes**

Retreated included a guided visioning session for picturing the future of TCOTC. Primary purpose was to help get the board in alignment. Stephen will share the slides to the board.

Values review, discussion, consensus – Ben Rimbey and Judy Dove **45 minutes**

What is our plan to communicate our Values to our members and staff?

Worked to revise the built point descriptions of the finalized values. The board agrees to adopted them.

Front entrance design and feedback **10 minutes**

Discussed the two plans submitted by Gayle. Board generally liked plan B but without the adjustment to the agility door. We also discussed alternative desk arrangements such as a center isle arrangement that might also act as a dividing wall and possibly allow the desk to be closer to the entrance door.

Action Item: Stephen Dent will take our feedback back to Gayle

Unfinished Business

Business Item

Item Discussion

Actions Taken

Future action items

Stephen moves to adjourn. Meeting adjourns at 9pm